



EUROPEAN COMMISSION
JUSTICE & CONSUMERS DIRECTORATE-GENERAL

Directorate for Consumer Affairs
**Consumer Strategy, Representation and
International Relations Unit**

Brussels, 26 April 2016

Operational conclusions
European Consumer Consultative Group (ECCG) meeting
13-14 April 2016

Agenda Points	Agenda Items	Follow up/Action
2.	UPDATE ON CONSUMER POLICY ACTIONS	<ul style="list-style-type: none">- The Commission will circulate links to the studies;- The Commission to re-send relevant press releases on CPC actions;- The Commission is available for bilateral contacts for clarification also on national data and invites comments on them;- NL member to send information on the various sectors that have drawn up their Terms and Conditions 'in consultation' with Consumentenbond.
3.	DIGITAL SINGLE MARKET	<p>a) <i>CPC Regulation</i></p> <ul style="list-style-type: none">- The Commission to send the link of press release to ECCG Members on CPC Regulation and ECCG Members to get in touch with national enforcement authorities on this issue on the day the Draft revised Regulation is adopted (25 May tbc);

		<p>b) <i>Collaborative Economy</i></p> <ul style="list-style-type: none"> - Members who have not yet sent inputs or given feedback and responses in the meeting on the question(s) in the agenda on this point are asked to do as soon as possible <p>c) <i>ODR Platform</i></p> <ul style="list-style-type: none"> - Commission to keep ECCG members informed about the awareness campaign on the ODR platform to be kick started in June, so that they can relay it.
5.	ENERGY	<ul style="list-style-type: none"> - Members who have not yet sent inputs or given feedback and responses in the meeting on the question(s) on this point are asked to do so by 15 May. - Members who have not joined or proposed an expert from their country for the ECC subgroup on Energy yet are asked to do so (AT, BE, BG, CY, CZ, HR, FI, LU, RO) by end June; - A new member for NL is needed.
6.	THE REFIT: STATE OF PLAY	<ul style="list-style-type: none"> - Members encouraged to communicate their views alongside business organisations on the "lighten the load" platform – linked to better regulation – on the Europa website; - DE and other members invited to provide relevant case-loads in relation to the REFIT exercise to feed in the revamped Consumer Laws Database, which will be available on the European E-Justice portal; - ECCG members are invited to respond to the call for applications to select members of the stakeholder consultation group to be published by mid-May.
7.	THE REPORT ON THE FUNCTIONING OF THE CONSUMER RIGHTS DIRECTIVE	<ul style="list-style-type: none"> - ECCG Members to send inputs on REFIT and on issues related to the future Consumer Laws Database to be integrated into the European E-Justice portal;

		<ul style="list-style-type: none"> - Members who have not yet sent inputs or given feedback and responses in the meeting on the question(s) on this point are asked to do so by the end of June 2016; - ECCG members invited to provide inputs to the public consultation planned to be launched in May 2016 (open for 12 weeks).
8.	POINTS RAISED BY ECCG MEMBERS	<p>a) <i>Air Passengers Rights</i></p> <ul style="list-style-type: none"> - DK member to send information on 3 recent Supreme Court cases; - Members invited to send information/cases/caselaw on Air Passengers Rights (ES has already provided some examples); - DG JUST to transfer the information received by members to DG MOVE; - The Commission to provide members with the Guidelines once adopted; - User-friendly information on Air Passengers Rights already available on the Europa website..
9.	ANNUAL REPORT	<ul style="list-style-type: none"> - Reports for the period July 2014-July 2015 will be published as soon as the dedicated website space is available; - The Commission to send by end of April a request for reports for the period July 2015-July 2016; - Members to present those reports by the end of the mandate.
10.	a) NEW ECCG MANDATE	- The Commission to take action to hear from RO, PT, NL, ES concerning proposed candidates. The Commission thanked Members for their contribution and participation and advised that as for BEUC and ANEC the procedure is different and the Commission will contact them directly for candidates.
	b) CONSUMER SUMMIT 17-18 OCTOBER 2016	<ul style="list-style-type: none"> - ECCG Members welcome to send suggestions (REFIT, potential speakers - in particular for the REFIT seminars - and other issues) related to the Consumer Summit as soon possible; - The Commission will keep ECCG Members informed on the development of the event.

