

Important safety warning Mutsy Nio bumper bar



Old bumperbar with big gap



Adjusted bumperbar

The Mutsy Nio meets all safety standards. However, it appears that there is still a risk of becoming trapped by the hinge of the bumper bar on the Mutsy Nio: this is the bumper bar that is clicked at the front of the seat and that can be opened to release your child from the pushchair.

The order numbers of the seats with these bumper bars have serial numbers ranging from MT17-58 to MT19-16. The number can be found on a white sticker underneath your seat. For clarification, please see the relevant bumper bar on the left and the new bumper bar on the right. The safety and well-being of you and your children is of the utmost importance to us. For this reason, we have decided to proactively exchange the bumper bar and request you not to continue to use your current bumper bar until you receive your replacement.

The Mutsy Nio has been tested by a recognised testing agency and has passed all legal tests. As a result, we will be expanding our internal and external testing procedures with tests that bring problems like this to light before a new product is sold.

If you are the owner of a Nio with a production number from MT17-58 to MT19-16, then please notify us by using the replacement form: <https://mutsy.com/gben/service/service/> You will then receive a new free bumper bar within 14 working days. Please note that the production number of your pushchair frame may differ from the seat number. Until then, we would like to advise you to use your pushchair without a bumper bar and to secure your child using the seatbelt before ensuring it is safe. Without a bumper bar, the pushchair also complies with European security requirements. The old bumper bar can be thrown away.



Colour: cognac



Colour: rood



Colour: grijs